



SEPTEMBER 2021

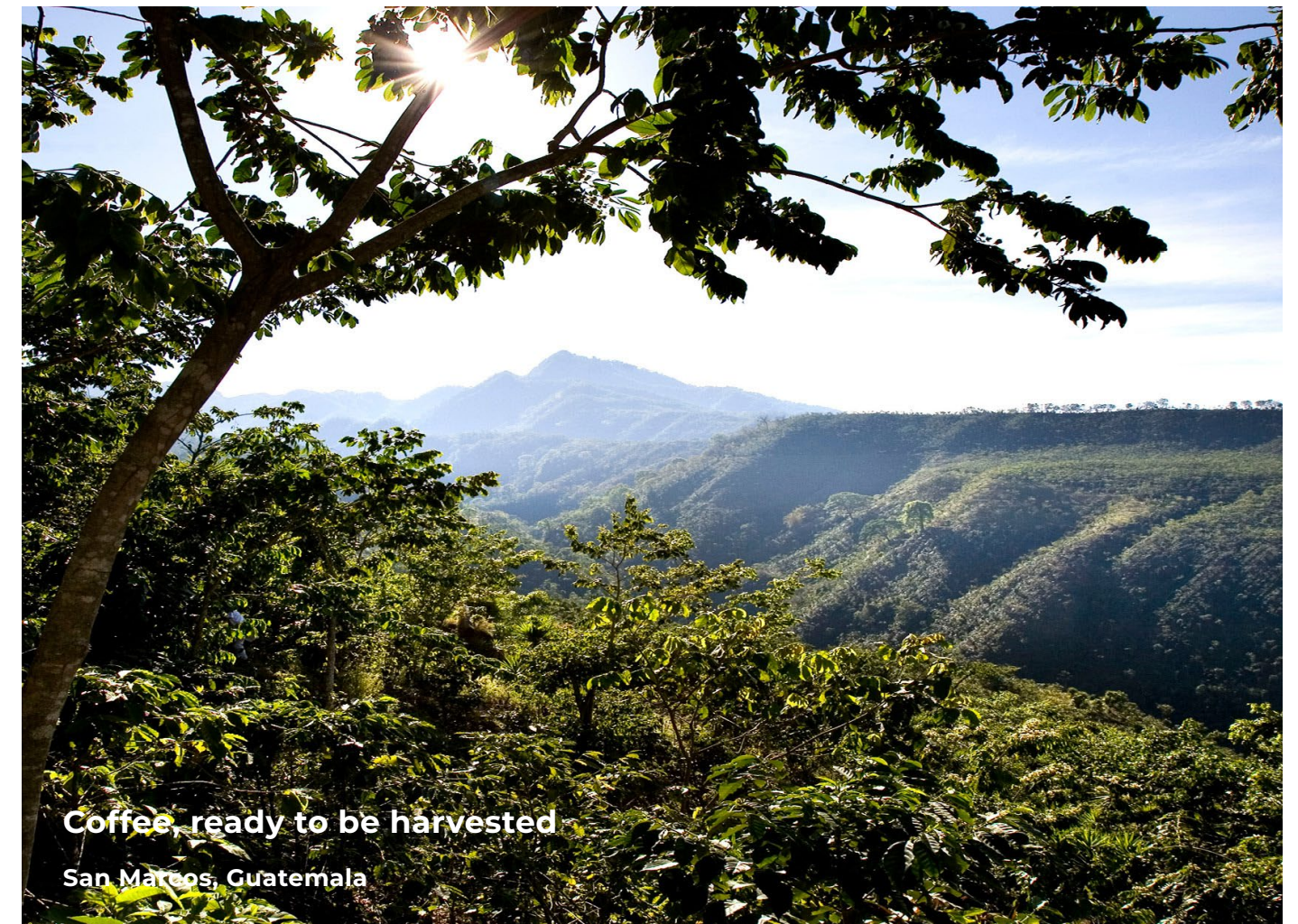
EFICO Group Communication On Progress Year 2020

Based on the COP of the United Nations Global Compact



This is our **Communication on Progress** in implementing the principles of the **United Nations Global Compact** and supporting broader UN goals.

We welcome feedback on its contents.



Coffee, ready to be harvested

San Marcos, Guatemala

Foreword

This annual report, September 2021 edition, is based on the Communication On Progress (COP) required for members of the United Nations Global Compact (UNGC).

As a global compact signatory since 2003, EFICO is committed to **transparently** report its progress and challenges, and share this with its partners.

This report reflects our **commitment** towards the ten principles of the UNGC and reports our progress made in 2020.

We are proud to again be **one step further** in our sustainability journey and also report our progress towards the Sustainable Development Goals for which we formulated our ambition towards 2030.

This report contains our statement of continued support, and our progress towards sustainable sourcing, the **impact** on farmers' livelihoods and prosperity and our environmental impact.

Combining these three angles, we aim to positively drive **systemic solutions** towards a sustain-

able coffee value chain.

As always, we are open to feedback and ideas to continue learning and improving our dynamic sustainability journey.

We report according to the **GC ACTIVE LEVEL**.

Our COP report is published on www.unglobalcompact.org and on www.efico.com/about/sdg/.



Quality is one of our cornerstones


EFICO's Joëlle performing sensorial evaluation


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COFFEE
WITH
AN IDENTITY



Statement of continued support 2020

Dear Valued Partner, dear Coffee Lover,

When we look back on 2020, we look at a year where COVID-19 has had a major impact on the world, including our coffee community.

Despite the challenges, we are proud to see for EFICO a year full of accomplishments, team spirit, driving action and results.

THANK YOU to our committed team around the coffee world, adjusting to new ways of (remote) working and continuing to go the extra mile for our clientele. Our offices in Brazil, Ethiopia and Guatemala and value chain partners in origin as well as our logistic service center SEABRIDGE have played a key role.

Thanks to strong partnerships, sharing the same values, we have been able to continue shipping our coffees around the globe. We extend our gratitude to our clients for their belief in EFICO.

The pandemic added extra pressure to the economic, social and environmental reality. Within this context, it is more likely we risk losing origin and flavor diversity.

In July 2020, we launched CUPRIMA - our specialty coffee division - as additional response to the growing need to promote flavor and origin diversity, boost coffee creativity and foster stable and sustainable supply chains that make sense in today's challenging environment.

In a time of unprecedented disruption, business commitment to global cooperation is more important than ever.

When the United Nations Global Compact called on their network of signatory companies to demonstrate support, it was a natural decision for us to join.

End September 2020 this resulted in a Statement from Business Leaders for Renewed Global Cooperation.

By signing on to this new statement, we express our support for peace and security, human rights and sustainable development.



At EFICO, both United Nations Global Compact Principles and Sustainable Development Goals are essential drivers towards a more equitable, inclusive and viable future.

Early 2016, we set our 2020 and 2025 targets and ambitions for 5 out of the 17 SDGs.

We can proudly report these commitments are met in 2020:

60% of our coffees sourced are certified against sustainability standards and about 80% of our coffees are purchased from farmers, cooperatives and local exporters - boosting local development.

With our EFICO Foundation, 11 projects across 6 countries positively impacted directly about 6,600 people and indirectly about 11,000 families. This was possible thanks to partnerships with 60 organizations and companies.

The energy use of our operations in Europe comes for 95% from renewable sources and the solar panels of our SEABRIDGE warehouse result in a CO₂ reduction of about 1,200 MT.

Looking ahead, our focus continues to be on creating stable and economically viable supply chains where procurement loyalty, improved prosperity and gender equality is integrated in our sourcing policy.

We also keep on supporting development and innovation in coffee quality and resilience.

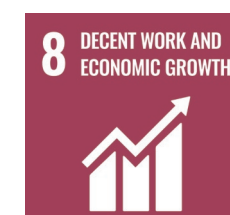
Having entered the Decisive Decade with a decisive evaluation moment in history for all in 2030, we commit to continue to stand up and stand out for a viable, ethical and sustainable coffee future.

This EFICO Group Communication On Progress Report reflects our actions taken in 2020 and our ambitions for the future. We hereby invite you to evaluate our progress and welcome your feedback.

Michel Germanès
Managing Director

Philip Van gestel
Executive Chairman

EFICO works in support of following 5 of the 17 SDGs:



THE 10 UNITED NATIONS GLOBAL COMPACT PRINCIPLES

At EFICO we integrate the ten United Nations Global Compact principles in our strategies and actions: Additionally, we support the United Nations Guiding Principles on Business and Human Rights, following the Commodity Sector Guidance issued by the Swiss Government in November 2018.

HUMAN RIGHTS - Principles based on the Universal Declaration

Principle 1: Businesses should support and respect the protection of international proclaimed human rights

Principle 2: Businesses should ensure that they are not complicit in human rights abuses

LABOUR - Principles resulting from the International Labour organization's Declaration

Principle 3: Businesses should uphold the freedom of association and recognize effectively the right to collective bargaining

Principle 4: Elimination of all forms of forced or compulsory labour

Principle 5: Effective abolition of child labour

Principle 6: Elimination of discrimination in respect of employment and occupation



ENVIRONMENT - Principles derived from the Rio Declaration principles

Principle 7: Businesses should support a precautionary approach to environmental challenges

Principle 8: Undertake initiatives to promote greater environmental responsibility

Principle 9: Encourage the development and diffusion of environmentally-friendly technologies

ANTI-CORRUPTION - Principle based on the UN Convention against Corruption

Principle 10: Businesses should work against corruption in all its forms including extortion and bribery

THE 17 UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS



The Millenium Development Goals were transformed into the post-2015 Sustainable Development Goals.

The UN Member States agreed on the proposed 17 goals at the UN Summit in September 2015; the new framework came into effect as from January 2016.

These new goals give an overview on how to tackle the world's most pressing problems, including poverty, inequality and environmental destruction:

Goal 1: End poverty in all its forms everywhere

Goal 2: End hunger, achieve food security and improved nutrition and promote sustainable agriculture

Goal 3: Ensure healthy lives and promote well-being for all at all ages

Goal 4: Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all

Goal 5: Achieve gender equality and empower all women and girls

Goal 6: Ensure availability and sustainable management of water and sanitation for all

Goal 7: Ensure access to affordable, reliable, sustainable and modern energy for all

Goal 8: Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work

Goal 9: Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation

Goal 10: Reduce inequality within and among countries

Goal 11: Make cities and human settlements inclusive, safe, resilient and sustainable

Goal 12: Ensure sustainable consumption and production patterns

Goal 13: Take urgent action to combat climate change and its impacts

Goal 14: Conserve and sustainably use the oceans, seas and marine resources for sustainable development

Goal 15: Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss

Goal 16: Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels

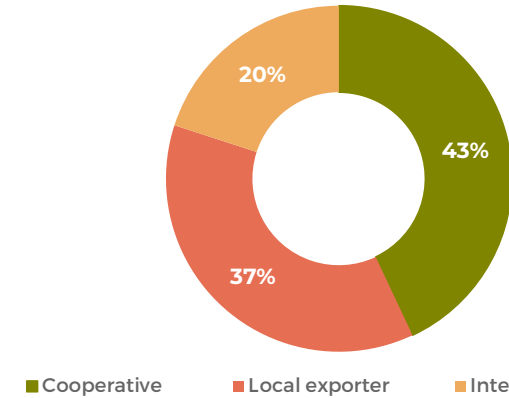
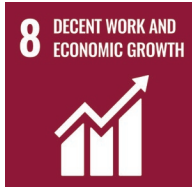
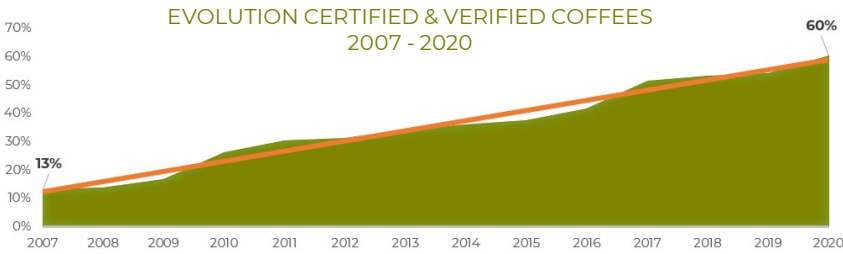
Goal 17: Strengthen the means of implementation and revitalize the global partnership for sustainable development



2020 KEY FACTS AND FIGURES



60%
of our coffees sourced
verified or certified
against sustainability
standards



80%
directly sourced
from local actors



95%
green energy use
at our offices and SEABRIDGE warehouse
At SEABRIDGE 4,600 solar panels produced
95% of the total energy need,
a CO₂ reduction of

1,190 MT

87%
of all waste is up/recycled,
11%
has energy recuperation
98%
of our inbound volume is
sustainably transported



11 projects
were realized in Africa and Central
& South America

6,636
direct beneficiaries with improved
possibilities, empowerment and
prosperity

11,020
coffee families
indirectly experiencing
a positive impact

33 & 27
direct and indirect partnerships

- Partnerships with
- World Coffee Research
 - Sustainable Coffee Challenge
 - Global Coffee Platform

We stimulate our suppliers and our clients towards a more sustainable coffee future. By actively listening to the needs of our partners, we build partnerships amongst private, public and civil society actors and join efforts to **drive change & impact**.

EFICO, GREEN COFFEE SPECIALIST SINCE 1926



COFFEE EXPERTISE

We source more than 300 different
coffee qualities from 40 countries.



QUALITY CONTROL

The quality of all our coffee beans is
checked several times in our own
laboratories.



FLEXIBLE LOGISTICS SOLUTIONS

Tailored logistics from origin to
roastery and coffee storage under
the best conditions in our
warehouse, Seabridge.



EFICO FOUNDATION

Our foundation supports coffee
farmers and their families. All
funding goes integrally to the
projects.



SUSTAINABILITY

By being committed to the UN
Global Compact and Sustainable
Development Goals, we aim to leave
a lasting positive impact on the
global coffee industry by building a
sustainable coffee legacy.



Cuprima offers specialty coffee with
an identity.

We provide unique coffee profiles
and connect roasters with the
origins.



Seabridge is our innovative and
sustainable warehouse in the port
of Zeebrugge, Belgium.

Dedicated to the optimal storage,
product enhancement and
distribution of green coffee beans.

PROMOTING FLAVOR DIVERSITY & ECONOMIC VIABILITY

CUPRIMA • COFFEE WITH AN IDENTITY

Early 2020, COVID-19 impacted the daily lives of our (coffee) community. Extra pressure is added to the economic, social and environmental reality. Within these circumstances, it is more likely we risk losing origin and flavor diversity and a series of amazing coffee people.



At EFICO, we launched CUPRIMA - our specialty coffee division - as additional response to this growing need to promote flavor and origin diversity, and foster stable and sustainable supply chains that make sense in today's challenging environment.

A dedicated CUPRIMA team of coffee experts and Q graders takes care of the selection, sourcing, logistics and sales of specialty coffee. Outstanding coffee qualities are selected, directly sourced and fully traceable down to washing station or farm level, while building win-win partnerships and connecting farmers and craft coffee roasters.

OUR PRODUCT RANGE

Clasica

- SCA: 82+
- Atypical due to their origin
- Famous coffee names

Terra

- SCA: 82-84
- Typical of the organoleptic profile of its region
- Available all year
- Traceable to the region

Autentica

- SCA: 84-87
- High quality coffees
- Authentic
- Available according to the crop calendar

Prima

- SCA: 87+
- Exceptional coffees
- Unique sensory experiences
- Exclusive
- Optimal traceability

PURCHASE PHILOSOPHY



- Paying a premium price allows us to bring the unique, unusual and beautiful flavors of around the world specialty coffees
- Traceability is one of the core elements of our purchase philosophy and each bean will be traceable to the region, washing station or farm level
- Detailed info on all products as well as price transparency throughout the supply chain
- From origin to the clients' door, logistics are handled by us including quality control, storage, financing & insurance
- Three controls based on SCA protocol: First Control Cupping, Pre-shipment Cupping & Arrival Cupping

EFICO FOUNDATION • COFFEE FOR PEOPLE, PEOPLE FOR COFFEE

At EFICO, sourcing sustainably and establishing long-term partnerships with our customers and suppliers, facilitated by our local offices, is key. Our sustainable sourcing commitment goes hand in hand with re-investment in a sustainable coffee future through our EFICO Foundation.



By supporting innovative and scalable projects in coffee producing countries, along with the coffee roasting community and institutional partners, a positive ripple effect is put into motion.

Established as a private foundation in 2003, the EFICO Foundation's goal is to positively impact coffee farmers' livelihoods, prosperity and environment. The multi-stakeholder approach adopted is unique and is a dynamic tool to foster partnerships. The EFICO Foundation is about PEOPLE: from coffee farmers, their families and local communities to coffee roasters and coffee lovers.

To date, we report back on more than 70 projects in 17 producing countries. Discover them all on our website.

IN 2020, 11 PROJECTS WERE REALIZED IN AFRICA, CENTRAL & SOUTH AMERICA:



For this 2020 reporting, we focus on newly initiated projects and a special emergency project :

Colombia	Santander	A new generation of coffee entrepreneurs
DR Congo	Ituri and South Kivu Province	Strengthening of two smallholder coffee cooperatives beyond their break-even towards full financial autonomy
Ethiopia	Dale Woreda, Southern Nations Ethiopia	Improve quality education in primary schools of coffee producing communities
Guatemala & Honduras	13 locations in total	World Coffee Research Global Coffee Monitoring Program
Guatemala	El Progreso, La Unión, Zacapa	Disaster Relief Project ETA x IOTA tropical storms: Food and Hygiene Kits
Guatemala	Santa Rosa & Jalapa	Water purification for safe consumption by the coffee community
Guatemala	San Rafael Pie de la Cuesta; San Marcos	Knowledge transfer and quality education as a driver for women smallholder coffee producers and youth
Guatemala	Santa Rosa	Bachelors in coffee · Follow-up project
Honduras	Erandique, Lempiras	Promotion of and education for healthy school children
Nicaragua	Jinotega	Micro-credits for smallholder women coffee producers
Nicaragua	El Cuá, San Rafael del Norte & San Sebastián de Yalí	Clean water and school supplies for children in rural communities producing coffee in Nicaragua

For reporting projects read page 10 and following

CONNECTING THE VALUE CHAIN, FROM BEAN TO CUP

OUR LOCAL OFFICES AT THE HEART

As a green coffee specialist, part of our role is to be the connector in the value chain. Our local offices in Ethiopia, Brazil and Guatemala play a crucial role in sourcing sustainably and facilitating the connection between coffee farmers and coffee roasters. Think global, act local.

Coffee is much more than a commodity. At EFICO, we choose smart partnerships where everyone is an expert in their field, and we connect the dots to create a maximum of added value for all involved. This means we buy coffee from local partners - exporters and cooperatives - to boost local economies and development.

In addition to our local offices, we have strong partnerships with local partners sharing our purchase philosophy. In 2020, we have set up a new chain in Togo to source coffee directly from local cooperatives and control quality along the chain.

At EFICO, we establish sustainable value chains, positively impacting farmers' livelihoods and prosperity and reducing our environmental impact. Food integrity, quality, safety and authenticity of the coffees we source and offer is fundamental. And we continue to go further in fully traceable and sustainable value chains, from farm to fork.

Acting as connector in the value chain since 1926, we believe it's inherent to our job to provide following added value and guarantees to our stakeholders :



WHAT WE CAN BRING TO YOU

PRODUCT & MARKET KNOWLEDGE

Sourcing via our offices in coffee producing countries

QUALITY CONTROL

Bean quality is checked at our on-site laboratories

SUSTAINABLE ENTREPRENEURSHIP

Commitment UNGC & SDGs
Sustainable sourcing EFICO Foundation
SEABRIDGE

LOGISTICS SOLUTIONS

Flexible logistics solutions
High quality & sustainable warehouse
SEABRIDGE

FOLLOWING THE HIGHEST STANDARDS

Quality & Safety

Controlled products
Safe work environment
Well-being

Food Authenticity

Strict adherence to EU food legislation
Traceability up to country, region, farm or farmgate level

Environmental & Social Commitment

Working with local partners bringing value to origin
SDG commitment
Sustainable logistic hub

Certifications

Large offer of certified coffees
Certified business processes

Integrity

Honest & open communication with stakeholders
Moving forward together

SEABRIDGE • TAKING CARE OF YOUR COFFEE

SEABRIDGE is a high-end innovative service center for the coffee sector, located in the port of Zeebrugge, Belgium. Dedicated to green coffee logistics, it combines excellence in qualitative storage, sustainability and traceability. The SEABRIDGE warehouse is designed to store green coffee in the best conditions, and takes care by means of a highly automated process.



Skillfully trained and experienced personnel offer value added services such as reworking, screening, blending and repackaging of coffee in boxes, bags, big bags, or bulk according to customers' requirements. Our highly experienced team offers flexible and tailored logistics solutions from origins to roasters. This includes :

Shipping

Transport

Forwarding

Customs

Documentation

Each batch of products is connected to a unique track-and-trace system, which allows real-time stock visibility and instant traceability, from origin to destination.

With SEABRIDGE, the EFICO group actively contributes to its ambition to use 100% green energy and recycle 95% of the waste streams. Through on-site green energy production by photovoltaic panels, recycling waste, on-site rail connection and CO₂ reduction, sustainable supply chain solutions are offered.



SEABRIDGE also harbours a dedicated quality lab, not only used for daily control of samples but also training sessions by licensed Q graders, in partnership with the Coffee Quality Institute. In 2018, SEABRIDGE became the first Belgian SCA Certified Premier Training Campus.

FIRST BELGIAN SCA LAB FOR Q GRADING SEMINARS

Q GRADING

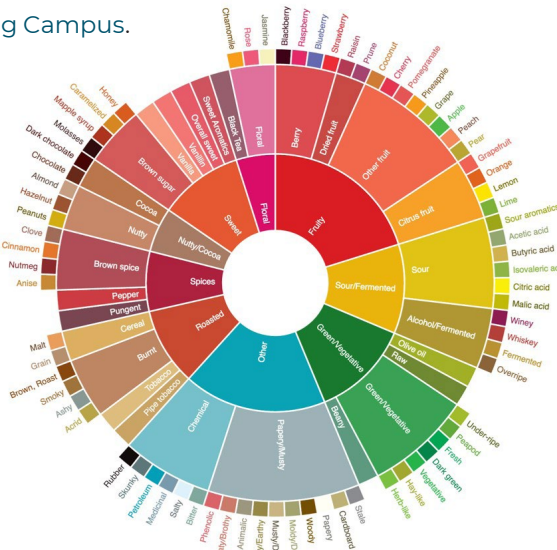
Optimization of coffee skills, Q exam

Q CUPPING

Entry-level course for someone looking to understand cupping

CERTIFICATIONS

Calibration and retake certifications



For upcoming courses, see www.seabridge.eu/training

A BALANCED SOURCING APPROACH, WHERE STABILITY IS KEY

As a family company, our sourcing policy is based on trust, respect and long-term partnerships. **Sharing the same values** is the starting point. A sustainable business partnership is one that sustains now and in the future. In a volatile market environment, climate change continuing to impact many coffee areas and additional global pandemic crisis combined with logistics challenges, it is more than ever imperative to create **stable** and **economically viable** partnerships.

Our daily activities and sourcing strategy, and our EFICO Foundation embrace this vision. We continue to support development and innovation in coffee quality and resilience, fostering a positive impact and coffee legacy.

SUPPORTING DEVELOPMENT AND INNOVATION

Development & innovation in coffee and smart collaboration are two important silver linings to transform the coffee sector. Since 2018, EFICO participates in World Coffee Research's Global Coffee Monitoring Program.

In 2020, we joined together with a consortium of public-private partners to establish the ClimCoff project, co-financed by the Flemish Climate Fund :

CLIMATE ADAPTATION, CARBON FIXATION & SUSTAINABLE DEVELOPMENT BY ROBUSTA COFFEE AGROFORESTRY IN AND AROUND YANGAMBI (DR CONGO)

The purpose is to improve the quality of Robusta thanks to proper post-harvest control, to conserve forest and nature, and create income diversity for farmers by growing Robusta coffee in agroforestry in combination with fruit trees and side crops. This production system can play an important role in climate mitigation and adaptation.

- In this project:
1. agroforestry experimental fields are constructed that will be monitored and evaluated;
 2. infrastructure and equipment for the processing of coffee cherries into high-quality marketable green coffee beans are provided;
 3. agroforestry production fields with coffee, fruit trees and side crops are created for the benefit of the local population.

All this in order to develop a **sustainable and climate-resilient production of high-quality Robusta coffee** as an engine for fostering a **green economy** in the Yangambi region and to contribute to **carbon capture** in the context of REDD+.

EFICO FOUNDATION • COFFEE FOR PEOPLE, PEOPLE FOR COFFEE

IN SHORT

Private foundation, established in 2003

Co-designs and supports projects that create a positive impact on coffee farmers' livelihoods, prosperity and environment

Projects are selected by an independent jury of experts

A flexible tool to build a sustainable supply chain : support by sourcing coffee with EFICO contributing 0.25 EUR/kg or direct transfer to the EFICO Fund: www.eficofoundation.org

100% of the contribution goes directly to the projects, EFICO covers operational expenses, funds are managed independently and transparently by the King Baudouin Foundation

Working together: a multi-stakeholder approach, fostering partnerships

NEW PROJECTS 2020

This is a follow-up on page 7



DID YOU KNOW?
In 2020, the first ever **100% virtual Jury Meeting** took place since 2003. Click [here](#) to see.



This project contributes to :

4 QUALITY EDUCATION

8 DECENT WORK AND ECONOMIC GROWTH

12 RESPONSIBLE CONSUMPTION AND PRODUCTION

BACHELORS IN COFFEE • FOLLOW-UP PROJECT

Santa Rosa, Guatemala

January 2020 to November 2021

5 students as direct beneficiaries

Continued **cooperation** between :

- Funcafé
- Anacafé
- Maison Blanche Dael
- EFICO Central America / EFICO Foundation

At the Las Flores Coffee School in Santa Rosa, Guatemala, 5 students are trained to graduate with a Coffee High School diploma and to **become agents of economic and social development**. Leadership and entrepreneurial training, with respect for spirituality and cultural identity are key pillars in the curriculum.

PURPOSE

- Train 5 young sons/daughters of smallholder producers to graduate with a Diploma in Coffee
- Methodology learning, including topics like leadership and entrepreneurship
- Prepare the new graduates for the generational change of coffee production
- Motivate students in the classroom, via virtual learning, on-field and at home
- Communicate closely with the student's parents to ensure a continuous support and motivation
- Build a bridge between the demand for competencies (technical coffee knowledge, attitudes and skills) and technical knowledge
- Increase the employability of young people who graduate from this program

SPECIAL EMERGENCY PROJECT

DISASTER RELIEF ETA X IOTA TROPICAL STORMS: FOOD AND HYGIENE KITS

El Progreso, La Unión, Zacapa

November 2020 to March 2021

70 families

Cooperation between :

- Habitat for Humanity Guatemala
- Lobodis / Rombouts Koffie / Hoorens Koffie / Java / Maison Blanche Dael / Hesselink Koffie
- EFICO Central America / EFICO Foundation

After hurricane ETA, a second hurricane IOTA (category 5 storm) hit Central America in November 2020. The combination of this recent emergency and the COVID-19 pandemic context increased the risk of the most vulnerable families. Besides **infrastructure damage**, this was a real **concern** just a few weeks before the coffee harvest season would kick in.

La Unión Zacapa was one of the most threatened by landslides on a national level. This due to the complicated topography and clay-like soils that are easily saturated and give way to the accumulation of rainwater. The families of the community of El Progreso were affected by the lack of access to the urban areas and between communities due to damage of the roads.



Marcela Alaníz, woman entrepreneur participating in the Micro-credits for women smallholder farmers project
Jinotega, Nicaragua

PURPOSE

- Assist 70 coffee farming families affected by Tropical Storms ETA x IOTA
- Strengthen food security and health conditions
- Deliver 70 Food Kits: Providing essential food items necessary for a family of five for two weeks and consisting of the following items: beans, rice, corn flour, cooking oil, sugar, soup, noodles, salt, and atol (corn drink).
- Deliver 70 Hygiene Kits: Including a set of articles that cover personal and household hygiene needs. The kit protects families from possible infections, as well as providing safe water through the use of a water filter. Each kit consists of the following items: water filter, toilet paper, hand sanitizer, face masks, bleach, hand soap, laundry detergent, insect repellent, blankets, and an inflatable mattress.



Impact of ETA & IOTA Storm
El Progreso, La Unión, Zacapa, Guatemala

This project contributes to :

1 NO POVERTY

2 ZERO HUNGER

3 GOOD HEALTH AND WELL-BEING

6 CLEAN WATER AND SANITATION

17 PARTNERSHIPS FOR THE GOALS

MICRO-CREDITS FOR SMALLHOLDER WOMEN COFFEE PRODUCERS

Jinotega, Nicaragua

October 2020 to September 2022

Directly 30 women smallholder producers, to expand the result to about 55 families directly benefiting

Continued cooperation between :

- Fundación Aldea
- Chacun Son Café
- EFICO Central America / EFICO Foundation

In recent years, access to financing for working capital has decreased and the effort that small producers have made to maintain their plantations and guarantee food for their families becomes increasingly difficult.

This micro-credits project seeks to guarantee resources and financial products adjusted to the current capacity and situation, more commercialization at fair prices, including training for greater productivity on farms, benefiting women smallholder coffee producers.

PURPOSE

- Women empowerment and income diversification;
- Providing access to working capital to women coffee producers in northern Nicaragua;
- Providing access to special coffee markets to women coffee producers;
- A greater social benefit to a larger number of coffee growers and their families;
- A greater growth of the portfolio will lead to increased growth in the commercialization of coffee;
- With a larger volume of credit, more funds will be attracted and financial costs will decrease.



Carmenza Centeno Gutiérrez, organic woman coffeepreneur participating in the Micro-credits for women smallholder farmers project Jinotega, Nicaragua

This project contributes to :



CLEAN WATER AND SCHOOL SUPPLIES FOR CHILDREN IN RURAL COMMUNITIES PRODUCING COFFEE IN NICARAGUA

- El Cuá, San Rafael del Norte & San Sebastián de Yalí, Nicaragua
- August 2020 to September 2023
- directly benefiting 30 schools, 1,000 students, 30 teachers and 30 parent committees of families from selected schools
- Continued cooperation between :
 - Fundación Aldea
 - Maison Josy Juckem
 - EFICO Central America / EFICO Foundation

PURPOSE

- Installation of 150 water filters in at least 30 schools in rural coffee-growing communities;
- At least 1,000 students consuming clean, qualitative water and proper use of water filters in their schools;
- Provide at least 750 children with school kits to study;
- 30 trainings for 1,000 children, 30 teachers and 30 parent-family committees;
- Consumption of clean water resulting in a reduction of gastro-intestinal diseases;
- Contribution to the food security of children in coffee producing communities;
- Stimulation of qualitative education and school attendance.

This project contributes to :



Clean water in the classrooms

San Rafael del Norte, Nicaragua

WHAT IS NEXT

Looking ahead, our focus continues to be on **creating stable and economically viable supply chains** where procurement loyalty, improved prosperity and gender equality is integrated in our sourcing policy. We also keep on supporting development and innovation in coffee quality and resilience. Having entered the Decisive Decade with a decisive evaluation moment in history for all in 2030, we commit to continue to stand up and stand out for a **viable, ethical and sustainable coffee future**.

The pandemic has created additional challenges on top of the climate change & volatile market environment and disrupted the environment we live in. At EFICO, we aim to **remain a trusted and stable partner** for our stakeholders, from our team over our farmer partners up to our clientele.

Our **3-TIER ACTION PLAN** for a Sustainable Coffee Value Chain in tune with the EU Green Deal, our commitment to the UN Global Compact and the SDGs therefore remains a core element of our strategy:

- 1

PROMOTE FLAVOR DIVERSITY AND ECONOMIC VIABILITY
- 2

CONNECTING THE VALUE CHAIN
- 3

A BALANCED SOURCING APPROACH, WHERE STABILITY IS KEY


We continue to **strengthen our partnerships** at origin, being able to deliver the qualities and quantities to our clientele when needed. Our local offices play a crucial role in sourcing sustainably and facilitating the connection between coffee farmers and coffee roasters. With our EFICO & CUPRIMA team we source coffees that make a difference in the market, while origin and flavor diversity is promoted. Our SEABRIDGE and EFICO Foundation team respectively complement on green logistics & warehousing and resilience of coffee entrepreneurs on economic, social and environmental level, with special focus on the next generation. Leadership and entrepreneurial training are indispensable for a sustainable coffee future.


Food integrity and transparently sharing information from farm to fork is a core value for us. Our process-based integrated Quality management systems are just like our sustainability journey ever evolving. Food safety, Food Defense, Food Fraud, guaranteeing the quality, safety and authenticity of the coffees we buy and offer is essential.


Continuous improvement is at the heart of our business. At EFICO, we continuously **challenge our teams and stakeholders to be(come) the best version of themselves**. Change is the only constant in life. By learning and embracing change, innovation is sparked to stay future-proof.

The factor for success however is a **collaborative approach**, where all stakeholders involved are fundamental to progress. We firmly believe it is our duty to **take our responsibility, to monitor and (re-)assess our own impact** on society, business, the environment, our coffee partners and the action we take to thrive. Keeping an honest and open dialogue with all actors involved and moving forward together, remains key to us.




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